# 2024 Philanthropy Impact Report Team Wellbeing

Luminis Health Anne Arundel Medical Center's (LHAAMC) greatest asset is our people who carry out our promise to provide compassionate, patient centered care to our community. In this report, we share ways in which philanthropic gifts from our donors provide indispensable support to this dedicated team.

## **Wellbeing Lounge**

A multidisciplinary team solicited feedback from frontline staff and reviewed the best practices associated with workforce wellbeing. Results indicated that staff seek a dedicated quiet place, in a non-patient care area, to focus and recharge among their top requests.

Thanks to the generosity of many donors, the former LHAAMC Garden Café in the Rebecca M. Clatanoff Pavilion has been transformed into a new Wellbeing Lounge. The new lounge offers employees a comfortable environment to take their break away from the unit, enjoy a snack, and sip a hot or cold beverage—all within a bright, inviting space with colorful and cozy furniture.

Construction commenced this spring without disrupting passage of patients, staff, or visitors through the hallway linking Clatanoff to the main hospital. This exciting new space opened in May!





# **Scholarships and Education**

#### **Nursing Scholarships**

The Nursing Scholarship Program was established in 1990 in memory of Marlene Reiter, RN, a staff nurse at LHAAMC. Over the last 35 years, LHAAMC has awarded nearly 400 scholarships to educate, grow and empower nurses of all backgrounds across all areas of our hospital, thanks to our incredible donors. This year, we proudly awarded 26 scholarships to nurses who were celebrated at the annual Nursing Scholarship Reception in May.



#### **Virtual Nursing**

A proven "winner" for both patients and staff, the Virtual Nursing Program, made possible through philanthropy, provides an additional layer of support for bedside nurses and benefits patients by extending nursing care. The program's unique technology enhances such functions as education, admissions and discharge support, allows interpretation services and can bring family members into the conversation virtually. An onsite virtual nurse is available at the push of a button, providing real-time access for patients in close communication with the bedside nurse. Virtual nurses are senior members of the nursing team, providing a new career path with intimate knowledge of the unit to ensure consistency in patient care. This technology improves care, communication, and safety, enhancing both the patient experience and team member's experience.

#### **Certified Nursing Assistant Training**

LHAAMC's Certified Nursing Assistant (CNA) Training program was approved by the Maryland Board of Nursing to train workers from inside and outside of the health system to become Patient Care Technicians at LHAAMC. We are grateful to our donors who recognize how the CNA program helps elevate our community while upskilling



careers for staff within the health system and offering a clear career pipeline for external candidates.

#### **SHIFT Training for Leaders**

As part of LHAAMC's investment in the growth and development of our teams with a specific focus on wellbeing and resilience, LHAAMC partnered with SHIFT, a workforce development company, to help us design, build, and facilitate leadership programs customized for Luminis Health based on pre-session surveys regarding their roles.

## **Thank You!**

Your generosity makes it possible for LHAAMC's dedicated team to provide high-quality, compassionate, and patient-centered care to our community every day of the year. Thank you for your continued support of our valued team members, our patients, and our community.

