

Do you have ideas to improve care for patients and families at Luminis Health Anne Arundel Medical Center?

If you have ever been a patient or family member of a patient at Luminis Health Anne Arundel Medical Center, we want to hear from you! We are looking for Patient Family Advisors to share their experiences and provide feedback to help us improve the quality of care for all patients.

What is a Patient Family Advisor?

A patient family advisor is a volunteer with either personal and/or family patient experience. These volunteers do not advise patients or families, but rather collaborate with hospital staff providing their perspectives on how to enhance the patient experience.

What do Patient Family Advisors do?

- Share their experiences as patients or family members of patients
- Offer suggestions for improvement
- Work with hospital staff to make changes
- Patient Family Advisor Council members participate in more than 60 hospital committees, workgroups, and councils



Why Should you become a Patient Family Advisor?

- You have a unique perspective that can help us improve care for patients and families
- You will have the opportunity to work with hospital staff to make changes that improve the patient experience
- You will be part of a team of dedicated volunteers who are passionate about improving healthcare

Patient Family Advisory Councils include:

- Acute Care Hospital Council
- Behavioral Health Council
- Emergency Room Council
- Oncology Council
- Women's and Children's Council



If you are interested in becoming a Patient Family Advisor, please scan the QR code or visit our website at Luminis.Health/Patient-Advisors to complete our online application.

Together, we can make things better!